

Cumbria County Council will continue to provide key services over the Christmas and New Year period.

Most council offices across the county will be open as normal on Wednesday 27, Thursday 28 and Friday 29 December. Offices will be closed on weekends and bank holidays – Saturday 23 December, Christmas Eve, Christmas Day, Boxing Day, Monday 1 January, and will reopen as per normal office hours on Tuesday, 2 January 2018.

Here are more details of opening times, out-of-hours contacts, holiday cover arrangements and other relevant information.

Adult Social Care

Residential and home care services operate 24 hours a day, 365 days a year.

Adult Social Care offices opening hours are as follows:

Christmas Eve, Christmas Day, Boxing Day - Closed

Wednesday 27, Thursday 28, Friday 29 December - 9am to 5pm

New Year's Day – Closed

Open usual hours from Tuesday 2 January 2018.

When offices are closed, the social care out of hours emergency telephone service is 01228 526690 – this can be used 24-hours a day for adult social care emergencies. You can also find our contact numbers on the website:

<http://www.cumbria.gov.uk/healthandsocialcare/adultsocialcare/contact/localasoffices.asp>

Children's Services

Children's social care offices: Cumbria House, Carlisle; New Oxford Street, Workington; Craven House, Barrow; Blencathra House, Whitehaven; and County Hall, Kendal will all be closed on weekends and bank holidays but open 9am – 5pm on Wednesday 27, Thursday 28 and Friday 29 December. Normal office hours will be resumed from Tuesday 2 January 2018.

Botcherby Family Centre in Carlisle, Ormsgill Family Centre in Barrow, Penrith Children's Centre and Carlton Road Family Centre in Workington are all closed on bank holidays, but otherwise open during usual hours 9am – 4.30pm.

During closure periods, the out-of-hours number is 0333 240 1727 – which can be used 24-hours a day for children's social care emergencies.

http://www.cumbria.gov.uk/Landing_page/childrenandfamilies.asp

Recycling

Household Waste Recycling Centre's will all be open as usual throughout the festive season with the exception of Christmas Day, Boxing Day and New Year's Day, when they will all be closed.

They will all be closing at the slightly earlier time of 4pm on Christmas Eve and New Year's Eve. Otherwise they will be open at the usual opening hours:

Ambleside, Rothay Holme - 8am - 6pm, seven days a week.

Kendal, Canal Head 8am - 4pm, seven days a week.

Ulverston, Morecambe Road - 8am - 6pm, seven days a week.

Grange-over-Sands, Guides Lot - 8am - 4pm, Thursday – Saturday (note: may open later or close early during winter for health and safety reasons)

Frizington, Yeathouse Quarry - 8am - 4pm, seven days a week. (note: may open later or close early during winter for health and safety reasons)

Millom, Redhills - 8am - 4pm for recycling materials, 8am – 2pm for residual household waste, Thursday, Friday, Saturday, Sunday and Monday.

Penrith, Flusco - 8am - 6pm, seven days a week.

Kirkby Stephen, Hobsons Lane - 8am - 6pm, Friday, Saturday, Sunday, Monday.

Maryport, Glasson Industrial Estate - 8am - 6pm, seven days a week.

Workington, Clay Flatts - 8am - 6pm, seven days a week.

Wigton, Syke Park 8am - 6pm, Tuesday, Thursday, Saturday, Sunday.

Barrow, Walney Road - 8am - 6pm, seven days a week.

Carlisle, Bousteads Grassing - 8am - 6pm, seven days a week.

Brampton, Townfoot Industrial Estate - 10am - 6pm every day except Tuesday

Cumbria Highways

The Highways Hotline, 0300 303 2992 will be available until 5pm on Friday 22 December, reopening 8.30am Tuesday 2 January. During bank holidays the public can still report a fault via the website at http://www.cumbria.gov.uk/Landing_page/roadsandtravel.asp

Any emergencies during this period should be reported to the police.

During public holidays over the Christmas period, calls to the police should be limited to serious highways problems such as flooding, landslips and severe weather alerts.

Staff will be on-call throughout the holiday period to deal with highways issues, including severe weather problems.

For any other information on Cumbria Highways, please visit

http://www.cumbria.gov.uk/Landing_page/roadsandtravel.asp

Windermere Ferry

The ferry will be closed on Christmas Day and Boxing Day. It will run on New Year's Day between 10.10am and 5.30pm (times from Ferry Nab). Otherwise, the ferry will operate its usual service, crossing between Ferry Nab at Bowness and Ferry House at Far Sawrey between 6.50am and 8.50pm, Monday to Saturday and between 9.50am and 8.50pm on Sunday.

More information about Windermere Ferry –

<http://www.cumbria.gov.uk/roads-transport/highways-pavements/windermereferry.asp>

Libraries

Allerdale

Workington Library

Saturday 23 December open as usual

Wednesday 27, Thursday 28, Friday 29 December 9am - 5pm

Saturday 30 December open as usual

Branch libraries open Saturday 23 December as usual. Re-open Tuesday 2 January 2018.

Barrow

Barrow Library

Saturday 23 December open as usual

Wednesday 27, Thursday 28, Friday 29 December 10am - 5pm

Saturday 30 December open as usual

Branch libraries open Saturday 23 December as usual. Re-open Tuesday 2 January 2018.

Carlisle

Carlisle Library

23 December open as usual

Wednesday 27, Thursday 28, Friday 29 December 9.30am - 5pm

Saturday 30 December open as usual

Branch libraries open Saturday 23 December as usual. Re-open Tuesday 2 January 2018.

Copeland

Whitehaven Library

Saturday 23 December open as usual

Wednesday 27, Thursday 28, Friday 29 December 9am - 5pm

Saturday 30 December open as usual

Branch libraries open Saturday 23 December as usual. Re-open Tuesday 2 January 2018.

Eden

Penrith Library

Saturday 23 December open as usual

Wednesday 27, Thursday 28, Friday 29 December 9.30am - 5pm

Saturday 30 December open as usual

Branch libraries open Saturday 23 December as usual. Re-open Tuesday 2 January 2018.

South Lakeland

Kendal Library

Saturday 23 December open as usual

Wednesday 27, Thursday 28, Friday 29 December 9.30am - 5pm

Saturday 30 December open as usual

Branch libraries open Saturday 23 December as usual. Re-open Tuesday 2 January 2018.

<http://www.cumbria.gov.uk/libraries/default.asp>

Archives

Cumbria Archive and Local Studies Centres in Barrow, Carlisle, Kendal and Whitehaven will close at 5pm on Friday 22 December, and re-open at 9.30am on Wednesday 3 January 2018.

The Archive Service online resources will be available throughout the Christmas period.

<http://www.cumbria.gov.uk/archives>

Registrars

Our online booking system can be used to book appointments or order copy certificates 24 hours a day, 365 days a year - <http://www.cumbria.gov.uk/registrationservice/>

Office opening hours for the festive period:

Carlisle, Kendal, Barrow, Penrith, Whitehaven

Christmas Eve, Christmas Day, Boxing Day - Closed

Wednesday 27, Thursday 28, Friday 29 – open usual hours.

New Year's Eve, New Year's Day - Closed

Open usual hours from Tuesday 2 January 2018.

Wigton - closed from Friday 22 December and reopens as usual from Tuesday 2 January 2018.